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ACWWA Facility Tours

Do you know how water gets to your faucet and the processes that happen to ensure its quality and safety?

Have you ever wondered what happens to the dirty water from your shower, bath, laundry and toilet after it goes down the drain?

We invite you to take a free tour of our water or wastewater treatment plants to find out how our utility system works.

Tour Specifics

- Plant tours are **free** of charge.
- Tours take 1 to 2 hours depending on which plant tour you select.
- Open to ages 5 years and above. Tours with participants under the age of 18 must have the appropriate number of chaperones present.
- Available for groups of 5 to 20 people.
- Attendees over 18 years of age **must present a valid photo ID** on the day of the tour.
- Participants will be required to sign a Release of Liability form prior to the tour and will be required to follow all rules of the tour.
- Tours include extensive walking and climbing of stairs. Outside walking is required. Participants must verify that they are physically in good condition with no health problems that would prevent them from participating in the tour or that would cause them to suffer harm from participating.

Tour Safety

- The plants are functioning industrial sites operating 24-hours a day, seven days a week. Sturdy closed shoes, socks and long pants are required for both your safety and comfort. No flip-flops, sandals, clogs, open toed shoes, shorts, or skirts are allowed.
- No smoking of tobacco or cannabis, consumption of alcoholic beverages, use of illegal drugs or possession of weapons are allowed in and around ACWWA facilities.

- No backpacks, purses, cameras or video recorders, including cellphone cameras, are allowed on the tour.
- Please be advised that due to security issues, we reserve the right to refuse anyone from taking part in a tour. We also reserve the right to cancel tours in the event of a plant or City emergency, inclement weather, or any other circumstance that we believe warrants cancellation.

Tour Forms and Online Request

Thank you for your interest in touring ACWWA's water or wastewater treatment plants. Please allow two weeks advance notice of your requested tour date to accommodate plant staff notification and proper scheduling at our facilities. We look forward to providing you with an interesting, informative and worthwhile experience.

1. [Complete Plant Tour Online Request](#) (*you will be required to enter a list of attendees as part of the application*)
2. **Day of the tour** - Bring completed [Release of Liability Forms](#) from all attendees (*required*)