

THE PIPELINE

NEWSLETTER DATE: SPRING / SUMMER 2007

ACWWA Receives Award for 2007 Budget

The Government Finance Officers Association announced that the Arapahoe County Water and Wastewater Authority has received the GFOA's Distinguished Budget Presentation Award for the development of the 2007 budget. The award represents a significant achievement by ACWWA and reflects the commitment of governmental budgeting. ACWWA is governed by a nine member Board of Directors appointed by the Arapahoe County Commission and provides water and wastewater ser-

vice along a portion of the Arapahoe Road corridor east of I-25.

In order to achieve this award, ACWWA had to satisfy nationally recognized guidelines for effective budget presentation. Budget documents must be rated "proficient" in all four categories to receive the award. These guidelines are designed to assess how well an entity's budget serves as:

1. A policy document
2. A financial plan

3. An operations guide
4. A communications device

The Government Finance Officers Association is a nonprofit professional association serving 16,000 government finance professionals throughout North America. The GFOA's Distinguished Presentation Awards Program is the only national awards program in governmental budgeting.

OUR MISSION STATEMENT:

- It is our goal to provide unparalleled service and accountability to our customers while furnishing the highest quality water

Water Conservation Plan:

Due to the amount of snow and rainfall that has fallen so far this year, Arapahoe County Water & Wastewater Authority is asking for voluntary water conservation practices from June 1, 2007 through September 1, 2007. If the severe drought conditions return then ACWWA may reinstate the mandatory restrictions put in place in 2006. If the mandatory restrictions are reinstated notification will be sent to our customers.

NEW SOD—Please check with our office for instructions regarding the planting of new sod. Please call 303-790-4830 for additional information.

DRIP IRRIGATION—ACWWA encourages the installation of drip irrigation systems and therefore the referenced watering restrictions do not apply to the operation of drip irrigation systems.

Thank you for your cooperation and for joining us in our efforts to be good stewards of a precious and limited resource. If you have questions regarding this Conservation Plan, please call Suzanne Mueller at 303-790-4830 ext. 316. See Conservation Tips on Page 2.

ACWWA Safety Record

This past May, ACWWA celebrated two years without a lost time accident. This coupled with an already exemplary safety record is a testimony to the professionalism of the ACWWA staff. According to the October Bureau of Labor Statistics 2006 News Release water and wastewater utilities averaged 7.6 lost time accidents per 100 employees per year. At that rate ACWWA could expect about 2+ lost time accidents per year. Having an outstanding safety record is of course important to workers and their families but it is also important for keeping costs down which benefits everyone connected to ACWWA.

THE BOARD

Ralph Henderson	President
Doyle Tinkey	First Vice President
Bart Miller	Second Vice President
Marie Mackenzie	Secretary
Rod Bockenfeld	Treasurer
Jim Dyer	Assistant Treasurer
Patrick Mulhern	Assistant Secretary
Linda Lehrer	Assistant Secretary
Allen Leak	Assistant Secretary

CURRENT COMMITTEES
Personnel
Finance
Water Supply & Acquisitions
Project Development & Construction
Investment

The Board usually meets on the second Wednesday of each month. Please call to confirm before attending. The meetings are held at the ACWWA Administration Building in the Arapahoe Conference Room at 9:00 am.

CONSERVATION TIPS FOR THE SUMMER

1. The height of your grass is directly proportional to the depth of the roots, so encourage roots to grow deeper by cutting grass at a height of 3 inches.
2. Level all sprinkler heads to grade to prevent spray blockage or tripping hazards.
3. Observe and alter watering times for each section of your yard depending on exposure, shade and sprinkler output.
4. Develop a separate watering schedule for turf, trees, shrubs and flower beds. Most trees and shrubs don't like to be watered as often as turf or annual flowers.
5. In the summer, water your yard during the night or early morning hours.
6. Use a drip irrigation system to water trees, shrubs and flower beds.
7. Check for broken or misaligned irrigation heads after each mowing.
8. Repair or replace damaged sprinkler components with identical parts.
9. Aim sprinkler heads to water the lawn, not the sidewalk, driveway or building.
10. Aerate your lawn in the spring and fall to loosen soil and reduce water run-off.
11. Sweep or rake leaves or dirt off of your sidewalks and driveway, don't hose them away.
12. Whenever using your hose, check it for leaks. Be sure to use hose washers between spigots and water hoses to prevent leaks.
13. Put a spray nozzle with a cut-off handle on your hose so that water is not flowing continuously.



WELCOME TO ACWWA



Reuben Frank joined ACWWA in November 2006 as a Maintenance Technician. We would like to welcome Reuben to the ACWWA family.



Bill Wright joined the ACWWA staff in December 2006 in the position of Project Inspector 2. He is currently working on the Lone Tree Creek Water Reuse Facility site. Bill recently moved here from Tennessee. He is married with 4 children. He enjoys old cars and bowling.

COMMON COMPLAINTS ABOUT THE WATER

Arapahoe County Water and Wastewater Authority is a well water district as well as most other districts south of Cherry Creek Reservoir. ACWWA meets all of the Safe Drinking Water Act regulations mandated by the E.P.A. There are several minerals in our water that can problems. These minerals are calcium, iron, and hydrogen sulfide. We are in the process of building a \$21 million water treatment plant that is scheduled for start up in 2008. This plant is to address these problems. Listed below are suggestions on how to handle these problems:

- **Calcium – i.e. hard water, stained or cloudy dishes, white residue**
You can stop using the heat cycle or sanitize cycle on your dishwasher. There are some products available at your local grocery or department store that can help. They are Lemi Shine and Dishwasher Magic.
- **Iron – i.e. color in water, staining of clothes**
The most common reason for this is the use of a large amount of water has stirred up the water main. This could be from construction in your area or fire hydrant use. This problem usually clears up within a day. If it does not after a couple of days, ACWWA can spot flush your area.
- **Hydrogen Sulfide – i.e. water smells like rotten eggs**
Your hot water heater provides an ideal environment for the production of hydrogen sulfide gas. You can perform the following steps to remedy this problem:
 1. Turn up the hot water temperature to the high setting.
 2. Leave at this setting for 4 to 6 hours. This will kill the nonpathogenic bacteria.
 3. Flush the hot water heater through your hot water taps until water temperature is cold. This will remove the bacteria.
 4. Reset the hot water heater to a temperature above 140 degrees. You want the hot water temperature hot enough that you would withdraw your hand but not scolding. The bacteria cannot live above 140 degrees.

UPDATE ON PROJECTS



LONE TREE CREEK WATER REUSE FACILITY:

The new Waste Water Treatment plant has entered its second year of construction. The multi-million dollar ACWWA project is on schedule and moving forward at a exceptional pace. At this time over 90% of all the concrete structures have been erected, and the installation of piping and equipment along with the masonry has begun. A combination of over 70 Engineers, Inspectors, Superintendents, Foreman and laborers along with the subcontractors are working together to achieve a completion date in the summer of 2008.

Our Vision
is to
consistently
meet or
exceed
customer
expectations

We are on the web!

<http://arapahoewater.org/>

**ARAPAHOE COUNTY WATER
& WASTEWATER AUTHORITY**

13031 E. Caley Avenue
Centennial, CO 80111

Phone: 303-790-4830

Fax: 303-790-9364

Website: <http://arapahoewater.org/>

We do offer ACH (Automated Clearing House). With this service, we automatically take the amount of the bill out of your bank account each month. This is performed on the 20th of each month. If you are interested in this service, please contact our customer service department for more information. They can be reached at 303-790-4830 extension 316.

2007 Landscape Care Class Schedule

All classes are taught at Tagawa Garden Center, 7711 S. Parker Rd. by Craig Miller, Water Conservation Specialist for Parker Water and Sanitation District.

7/08, 1:00 PM – *How to Kill a Tree*

7/29, 1:00 PM – *10 Things NOT to do in Your Landscape*

8/05, 1:00 PM – *Pruning 101*

8/26, 1:00 PM – *Fall Color in the Landscape*

9/09, 1:00 PM – *Choosing the Right Tree for the Right Location*

9/16, 1:00 PM – *Spring Flowering Trees for Colorado*

Water bills are due by the last business day of each month. Payments received after that date will incur a penalty. We accept cash, check or ACH either by mail or at our office.

Address for Mailed Payments:

Arapahoe County Water & Wastewater Authority

P.O. Box 172608

Denver, CO 80217-2608

Our Office Address:

Arapahoe County Water & Wastewater Authority

13031 E. Caley Avenue

Centennial, CO 80111

Drop Box:

We now have a drop box at our location.

Our Values:

- ❖ Honesty
- ❖ Service
- ❖ Enthusiasm
- ❖ Focus
- ❖ Communication
- ❖ Teamwork
- ❖ Excellence
- ❖ Integrity

